

WOLLATON & LENTON ABBEY AREA COMMITTEE 16TH NOVEMBER 2015

Title of paper:	WARD PERFORMANCE REPORTS – QUARTER 4	
Director(s)/ Corporate Director(s):	Andy Vaughan Corporate Director of Commercial & Operations	Wards affected: Wollaton East And Lenton Abbey & Wollaton West
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Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input checked="" type="checkbox"/>
Good access to public transport		<input checked="" type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input checked="" type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes: <ul style="list-style-type: none"> • Ward priorities; • Community engagement; • Finance; • Safer theme – Crime and anti-social behaviour (ASB); • Neighbourhood theme – Cleansing and Environmental issues; • Working theme – unemployment rates; • Housing; • Community Protection; • Fire; • Health Theme – local health priorities. 		
Recommendation(s):		

1	Area Committee note and comment on the Ward Performance reports for quarter 3 2015/16
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1. REASONS FOR RECOMMENDATIONS

- 1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 1.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 2.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 2.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team's Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans
- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 2.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

Ward: Wollaton West NDO: Lylse-Anne Renwick

Crime: Crime in the Wollaton West Ward has continued to fall. Theft from vehicles are still causing some concern and the NAT team are working tirelessly to resolve the issues, e.g. Police car patrol in the area where theft is prominent, visual Police Beat Officer patrol, educating citizens and working collaboratively with Wollaton Park to look at solutions of theft from cars in the park.

The total numbers of crimes in the ward in the last three months are:

August: 66

September: 59

October: 42

Breakdown:

Wollaton West statistic: For the period August – October 2015

Wollaton West Crimes	August	September	October
Burglary Dwelling	0	5	10
Burglary Other (Shed, Garage, e.tc)	5	3	2
Theft From Vehicle	10	13	7
Theft of vehicle	2	4	0
Theft other (includes person/shop)	20	15	11
Criminal damage	6	5	7
Robbery	1	1	1
Antisocial Behaviour	22	13	4

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team in October 2015.

Cleanliness - in the ward has increased to 88% above the 'neighbourhood as clean as the city centre' benchmark target of 86%. **Graffiti** continues to decrease across the ward. There were no incidents in August and September. **Dog fouling**, there were only 3 dog fouling incidents reported across the ward in August 2015. **Fly-Tipping** – there was 3 incidents reported in August.

Deliberate Fire: - The ward continues to see a decrease in deliberate fires, there was no deliberate fires over the last four months, June to September 2015.

ASB:- There was a spike in ASB incidents in the ward in August 2015 which resulted in 22 reported incidents, but this figure fell to 13 incidents in September and 4 incidents in October. During the summer months there tend to be more reported ASB incidents than other months. Please note that ASB includes (nuisance, youth, alcohol etc.) there are 16 other categories.

Domestic Violence Crimes: There were 3 incidents reported in August and 3 incidents in September this is a decrease from the previous months, 4 May, 6 June and 6 July 2015. The NAT team are ensuring that domestic violence is on the agenda and workshops and training is advertised.

Unemployment Rate: The ward has seen a slight decrease of unemployment; there were 118 unemployed in August compared to 119 unemployed in July 2015.

Key Successes:

Wollaton Park Superheroes Picnic: - August 19th 2015 saw the third Superheroes Picnic event in Wollaton Park. The hugely popular event saw thousands of children and families from Nottinghamshire and beyond who took the opportunity to enjoy this fantastic event which comprised of a funfair, games, crafts, archery, football and dancing with Daisy Dazzle. Over five thousand people attended and the Guinness World Record for the number of people dressed as superheroes in one place was achieved. The event was a huge success and the staff are already planning for next year 2016 event.

The Secret Science Show at Wollaton Hall: - Friday 25th September 2015 saw the free open evening for students, teachers, children and families to meet professionals and engaged in current Science and Engineering Research and also to discover the applications of science and technology in career choices. The event was aimed at school groups, secondary schools and year 6 students, families, teachers and interested adults. The event was a tremendous success; there were lots of very keen young scientists, the youngest was age 7. People particularly enjoyed the keynote speech which included using 3D glasses, Adam Smith's plesiosaur demonstration, the 3D printer used for noise reconstruction demonstration and the human evolution session with NCC museum freelance educators; there were also many positive comments about Wollaton Hall and the collections.

Summer Deep Cleans across the ward: - City Services have been very busy undertaking Deep Cleans in key hotspots around the ward identified by the Wollaton West Ward Councillors, Neighbourhood Development Officer, Neighbourhood Operations Manager, the LAG groups and residents.

Grangewood Days Of Action:- Days of Action are planned with partners to identify key issues for development and improvement in a specific area. On August 10th the NAT team, (Places for People, Tuntum Housing Association, Police, Locality Management Team) and City Services carried out three days of action on the Grangewood Estate. The event was to assist in resolving issue raised by residents and colleagues in the area, e.g. antisocial behaviour, dog fouling and fly tipping. The event was an enormous success, residents participated in meetings to look at resolving issues in their area, City Services carried out a bulky waste collection and consultation with the young people in the area was carried out by the NAT team and the Pythian Club. Ideas for improvement to the area were suggested by residents which the team will be working on over the next few months.

Issues:

Fly-tipping at the side of garages on Radford Bridge Road are causing problems for citizens in the surrounding area. The CPO and Neighbourhood Operations Manager is actively dealing with the issues and will continue to monitor the situation to ensure that the issue does not continue.

The untidy shop front on Wollaton Road, (The Little Carpet Shop) has been causing a problem for both business and residents. The Enforcement team have written to the owner to clear the area of litter and to ensure that it is upkeep. Recently the area has again been filled with litter of carpet tubes and carpet offcuts which has caused residents to complain. The Enforcement team will take further action to eradicate the problem. The shop is in a very prominent location on Wollaton Road, the gateway into the village and close to Wollaton Park, which is very unsightly for residents and visitors to the area.

Events: A range of meetings and events have taken place this quarter including, Wollaton West Community Association Meetings, Friends of Wollaton Park Group Meeting, Local Area Group meetings, NAT meetings and Wollaton West Youth Café which continues to be a success.

Wollaton West Christmas Lights Switch On – Thursday 3rd December, 5:30pm, Bramcote Lane – The organisation of the Wollaton West Christmas Lights Switch On is in progress. The Wollaton West NDO, Events Management, Kingswood Methodist, Grangewood Methodist and St Leonards Churches together with Fernwood Nursery and Primary school and the local business on Bramcote Lane are all working diligently to bring together a fantastic event on the day.

Football in The Community – Nottingham Forest will be carrying out free football coaching sessions for young people at Fernwood Secondary School, Goodwood Road, Wollaton, NG8 2FT. After the success of the free football coaching sessions in the local parks over the summer, Nottingham Forest Football Club are continuing to offer coaching session at the school to encourage the young people who attend the summer sessions to continue and to also encourage more young people to participate in the activities. These sessions will help to address the anti-social behaviour in the ward and to also promote healthy lifestyles.

NAT's(Neighbourhood Action Team): - The team represents various key services provides who meet to look at current issues across the ward. The team are working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. The key Issues are theft from vehicles and antisocial behaviour.

Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey

Crime: During April – September 2015 (compared with April – September 2014) all crime in the Wollaton East and Lenton Abbey Ward increased by +4% (by 9 crimes, with an increase in victim based crime of 5 crimes) criminal damage of 9 incidents. Thefts decreased by -7 incidents with the majority being of bikes from the University and dwelling burglary decreased by -19 incidents during April – September 2015 for the same period in 2014. Please see detailed breakdown. The rate for all crime per 1,000 of population in the WELA ward is the lowest across the 20 wards. There is an increase of 11 incidences in ASB for the ward Year to Date.

Total number of crimes across both beats:
 July 2015 = 9 crimes and 22 ASB incidents
 August 2015 = 6 crimes and 15 ASB incidents
 September 2015 = 14 crimes and 22 ASB incidents
 Total of above = 29 crimes and 59 ASB incidents

Breakdown:

Wollaton East & Lenton Abbey Ward Crimes	July 2015	August 2015	September 2015
Burglary	Total 2 Uni Park & LA 2	Total 2 Uni Park & LA 1	Total 8 Uni Park & LA 4

Dwelling	Hillside 0	Hillside 1	Hillside 4
Burglary Other	Total 2 Uni Park & LA 1 Hillside 1	Total 1 Uni Park & LA 0 Hillside 1	Total 2 Uni Park & LA 1 Hillside 1
Thefts of and from vehicle	Total 2 Uni Park & LA 2 Hillside 0	Total 1 Uni Park & LA 1 Hillside 0	Total 2 Uni Park & LA 0 Hillside 2
Criminal Damage	Total 3 Uni Park & LA 3 Hillside 0	Total 2 Uni Park & LA 1 Hillside 1	Total 2 Uni Park & LA 1 Hillside 1
ASB reported incidents	Total 22 Uni Park & LA 17 Hillside 5	Total 15 Uni Park & LA 9 Hillside 6	Total 22 Uni Park & LA 17 Hillside 5

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team In October 2015.

ASB: During April – September 2015 (compared with April – September 2014) ASB increased by 12% by 11 incidents. The Ward has the lowest rate per 1,000 of population of the 20 wards across Nottingham.

Domestic Violence Crimes: 15 incidences reported for April – September 2015 YTD with an increase of 4 (40%) from previous year to date. However we have been informed that there are a significant number of unreported incidences of Domestic Violence in Lenton Abbey.

Fire: Even though incidents of Fire are low in the ward with 1 Deliberate Secondary and 1 Accidental fire in the quarter. With the Ward Year to Date ranking the lowest for All Fires with 2 (property and secondary) out of 20 wards across Nottingham. Events and Home Fire Safety Checks targeting vulnerable residents and groups and school children continue to take place in the Wollaton East and Lenton Abbey ward.

Community Protection: No Fixed Penalty Notice (FPN) or Statutory Notice data was available.

Cleanliness of the Ward has decreased from the previous quarter and to a 90 average above the 'neighbourhood as clean as the city centre' benchmark target of 86%. There has been no change in graffiti at 8 incidences and a slight increase in fly tipping and in dog fouling for the period April – August 2015 in comparison with the previous Year. For April – August 2015 **Graffiti** has increased slightly across the Ward by 1 with 10 incidents. **Fly Tipping** across the Ward in April – August 2015 has increased by 6 to 22 incidents. **Dog Fouling** across the Ward in April – August 2015 has increased by 10 incidents but with a downward trend to 58 incidents. However currently there have been no real issues raised regarding empty student properties and waste over the summer in the WELA ward.

Unemployment: Is increasingly falling for the WELA Ward with a decrease of -157 -30% for the period April - August 2015. This being the lowest in the City. With NDO support there has been successful ongoing volunteer team challenges, volunteer recruitment, development, training and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

Health: Health data is currently being updated for the ward. Sheila Roper Community Centre are currently exploring the possibility of offering different health sessions with various partners.

Key Successes:

Lenton Abbey Park Development Plan and Bid – In April 2015 we received the exciting news that NCC has secured an external Funding Bid of nearly £40,000 for new developments on Lenton Abbey Park developed with Ward Councillors, NDO, residents and Parks and Open Spaces. Work is underway commissioning the contractors to undertake and install the new developments of a football pitch, wildflower meadow, fruit trees, new outdoor gym equipment and under 5's equipment, table tennis tables. This will further enhance the Green Flag status already awarded for the Park. We hope to have a launch in the Spring 2016.

Sutton Passeys Crescent Play Area – Full and comprehensive community consultation results from 2 months consultation with local residents by WELA NDO and Parks Development Officer from Parks and Open Spaces was submitted as part of an external funding bid for £50,000 for the construction of the new Play Area. This is in addition to the £16,805.00 match funding already committed by Wollaton East and Lenton Abbey ward Councillors from their WELA ward budgets through Area Committee in November 2013. A decision is expected in early December 2015.

Autumn Deep Cleans across the ward – City Services have been busy undertaking Deep Cleans in key hotspots around the ward identified by WELA Ward Councillors, Neighbourhood Development Officer and Neighbourhood Operations Manager and WELA residents. Focussing on alleyways, off road areas and twitchels.

Student Week of Action – Days of Action were completed with partners as part of the City wide Student Waste Management Plan for the Student Week of Action starting 12th October. On 15th October hotspot streets were targeted in Wollaton Park estate and Lenton Abbey by NDO working with partners from Community Protection, PCSO, Student Strategy, Waste Advisers, Ward Councillors and University of Nottingham staff to welcome students and reinforce campaign messages about community and personal safety, crime prevention, anti-social behaviour, recycling and waste management and promote local groups and facilities and use of Bulky Waste collections, bin day texting service and electoral registration. This work also strengthened HMO registration and Nottingham City Council good Landlords Scheme.

Wollaton Park Residents Association (WPRA) Christmas Fair – Saturday 5th December Plans are underway with WELA NDO working closely with WPRA, local creatives and other NCC and VCS partners. If you have any new activities/ ideas please get in touch. Please look on the WELA facebook page for upcoming news and dates.

Christmas Light Up Events and Lenton Abbey Residents Association – Wednesday 2nd December 5pm The Blossoms Plans are well underway to build on the success of last year's event with WELA NDO working closely with LARA, Sheila Roper Community

Centre and Afterschool Club, local schools, the University and other NCC and VCS partners. Please look on the WELA facebook page for upcoming news and dates.

Neighbourhood Transformation Plans – detailed Action Plans on tree planting and old allotment sites in Lenton Abbey led by NDO are currently being updated and implemented with Allotments Service, Ward Councillors, NCH, CPO's, CP Enforcement, City Services and Community Payback partners. Allotments on Brook Road, off Manton Crescent and off Woodside Road using Ward Cllrs, NCH and Allotments Service budgets have been cleared over the last few months and brought back into use are to be let out to new Allotment holders. Building on the 'Grow For It' campaign. Further works on fencing on Woodside Road 'the Blossoms' will add to enhancements and transformation on this city gateway route. Building on the success of the Trees For Cities Project delivered in WELA ward in February 2015 with overwhelming resident support. Allotments Service working with WELA NDO have engaged new residents to take on waste/ 'no man's' land on the corners of Enderby and Bosley Squares for cultivation. These Action Plans and Gateway To Nottingham Plans are monitored through the Neighbourhood Action Team meetings.

Area Capital and Public Realm Funds – since the last Area 7 Committee in September 2015 a new TRO and timed parking zone has been implemented opposite the shops on Woodside Road to resolve parking issues and improve parking and access for disabled and elderly customers. Phases 2 & 3 of Woodside Road Parking scheme are currently being planned to reduce damage to the verges and help create off road parking which will help to transform this major City Gateway route. A survey will inform decisions about further Residential Parking zone schemes in the Charles Avenue area and Traffic Safety measures are currently being considered.

Issues:

The Experimental Traffic Restriction Order (TRO) in Lenton Abbey has now been fully implemented. We are currently monitoring emerging parking issues in Lenton Abbey. The 1st Phase of works have been completed on Woodside Road. Phases 2 & 3 of Woodside Road Parking scheme are currently being developed influencing and complementing designs and plans for the Cycle Ambition Western Cycle Corridor on Woodside Road.

Half Term Youth Activities programme – In order to address the increase in Anti-Social Behaviour by some young people in Lenton Abbey over the Easter holidays a strong Summer Youth Activities programme was developed by WELA NDO and various partners delivering across the whole summer in Lenton Abbey Park and in different sites in Wollaton Park estate. It has increased community engagement with young people and involvement in term time provision. This has been built upon with further delivery.

Cycle theft has decreased on the University of Nottingham campuses over the last 6 months with the Police and Sustrans working closely with University security staff. Although dwelling burglary has increased in September, there has been a decrease from April 2015 in comparison to 2014 Year to Date. In response WELA NDO in partnership with Nottinghamshire Police, WELA Ward Councillors and Crime and Drug Partnership have developed a Crime Prevention Target Hardening Project which has continued to be rolled out from March 2015 to WELA's most vulnerable residents. On both issues the Neighbourhood Police Beat Team have responded with swift action and successful local operations resulting in arrests and suspects being charged.

Events:

During this quarter a range of events and meetings have and are due to take place including TRA's and Local Action Group (LAG) meetings, Sheila Roper Community Centre

Management Committee, LAFFDA (planning for Lenton Abbey Fun Day), Community Meetings, Wollaton Park Resident Association local issues meetings. Working in partnership with TRA's and NCH there will be some development work to increase resident and tenant involvement in local groups to enable continued participation and representation following the change in Tenant Panels.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward Priorities. There has been strong partnership working on the Allotment Action Plan led by Neighbourhood Services NDO, working with Allotment Services, NCH, Community Protection and City Services on patch operations on clearing allotment sites, to reduce ASB and enforcement of Allotment Hiring Agreements which have brought some allotment sites back into use and back into cultivation. We have extended this positive partnership to bring other overgrown 'no man's land' green sites into cultivation by local residents. We are still working closely with the HMO Team on the additional HMO registration in Wollaton Park estate which should improve contact with HMO landlords. Partnerships have been further strengthened with Stonewater Housing Association, addressing resident issues and ASB impacts and Sheila Roper Community Centre.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

4.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

7.1 Neighbourhood Working Framework 2012 CLT report

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None